

## SCHOOL-BASED HEALTH CARE

- 1. What is the school-based health clinic (SBHC)?**
  - It is an extension clinic of KU Wichita Pediatrics and is located in the school to improve access to health care for students in the district.
- 2. When is the clinic open?**
  - Times are determined by each school district and range from two half-days per week to five days per week.
- 3. What services will the SBHC provide?**
  - Depending on district needs, the clinic sees children for well care including sports physicals, acute care concerns, mental health or all three.
- 4. How can I schedule an appointment for my child at the SBHC?**
  - Please contact your child's school nurse to schedule an appointment.
- 5. Who can be seen in the SBHC?**
  - Most clinics are open to students/staff of your school district.
- 6. Can I change my child's primary care provider (PCP) to the SBHC?**
  - This depends on the services the SBHC offers. If comprehensive care is offered, then students can change their PCP to the school clinic. If the clinic only offers acute care services, then your child will need to have a PCP outside the school clinic.
- 7. If my child was already seen at KU Wichita Pediatrics Wesley Care Clinic, can they see the SBHC for follow-up care?**
  - This needs to be discussed with your child's PCP. If that is appropriate, then your child's PCP will contact the SBHC physician or physician-extender to schedule follow up care at the SBHC.
- 8. If my child gets sick at school, do they have to be seen at the SBHC or can I go to my own doctor?**
  - No one will be required to be seen in the SBHC. It is being **offered as a service** to help make access to health care easier for your district, and parents will always have the choice to take their child to another clinic for medical care.
- 9. What is required for my child to be seen at the SBHC?**
  - A consent form and health history form must be on file for students to be seen in the SBHC and are available in the health office and main office of your school's building. The health history form is also available online at <https://www.kumc.edu/school-of-medicine-wichita/patient-care/> under School-Based Health Care. The forms need to be read, signed and returned to your child's school nurse before the child can be seen for care in the clinic.
- 10. Can my student be seen without a parent at the SBHC?**
  - We prefer parents are present when students are seen at the SBHC. We understand this may not always be possible. If your student attends the high school and the consent form is signed, we can see your student without you present however we do need to be able to reach you by phone for questions and updates. The state of Kansas also allows minors to consent for certain medical care without a parent present. We will honor state law in these circumstances. If your student is not enrolled at the high school, the parent or another adult with consent on file will need to bring the student to the SBHC for care. If you are unable to attend the appointment with your child, you can give your consent for another adult (grandparent, aunt/uncle, adult sibling, etc.) to provide medical consent for your child's care. Please contact your child's school nurse for instructions on how to do this.

## SCHOOL-BASED HEALTH CARE

- 11. My child does not attend the school, where the SBHC is located. Can they still be seen at the SBHC?**
  - Yes, the clinic is open to all students enrolled in the district. Parents/guardians can schedule appointments at the SBHC for their students and then bring them to the appointment just as with other physicians' offices.
- 12. My student has a chronic health condition that sometimes flares up (like eczema, asthma, etc.), can the SBHC assess my child for these acute issues?**
  - Yes, the SBHC can see your student for an acute flare of a chronic issue. In these situations, the SBHC physician or physician extender may contact your child's PCP to help coordinate care (if their PCP is outside the SBHC).
- 13. I think my student is depressed, can the SBHC assess her/him for this?**
  - Yes, the SBHC can see your student for most mental health concerns. In these situations, the SBHC physician or physician extender may contact your child's PCP to help coordinate care (if their PCP is outside the SBHC).
- 14. My child needs a sports physical, can they get it at the SBHC?**
  - Yes. Sports physicals will be included in services at all SBHCs.
- 15. Will the SBHC contact my child's doctor after they receive care at the SBHC?**
  - Yes, if you provided the contact information of the child's PCP, following the visit, the SBHC will send a copy of the medical note to your child's PCP.
- 16. Can my child get lab tests and X-rays at the SBHC?**
  - Yes, some labs and X-rays will be available. If the student needs a test that is not done at the SBHC, an order to get that test done at an outside lab or X-ray facility will be provided to the student. The SBHC will then follow up on those results and contact the student or parent.
- 17. What if my child gets seriously ill or injured at school?**
  - Some illnesses or injuries will be outside of the scope of the SBHC. In these cases, the school will follow their health policies.
- 18. Can my child get a prescription from the SBHC?**
  - Yes, the SBHC will be able to provide medically necessary prescriptions to students receiving care in the SBHC.
- 19. If my child has been seen at the SBHC and I have a question after school hours, who do I contact?**
  - If your SBHC offers comprehensive services, this will include on-call services. You can contact the SBHC number to reach the on call team. If your SBHC only offers acute services, and you have a question regarding your child's health after school hours or when the clinic is closed, please contact your child's primary care physician. If you or your child needs immediate or emergent care, call 911.
- 20. Will the SBHC take my insurance?**
  - KU Wichita Pediatrics takes all major insurance companies including KanCare and military insurance. The clinic will bill your insurance for the service(s) provided and any uncovered expense will be billed to the responsible party.
- 21. What if I cannot afford the medical care my child received at the clinic?**
  - If you have difficulty paying for your child's medical care, please call the billing office at (316) 293-3429.
- 22. Who can I contact if I have questions/comments about the SBHC?**
  - For any questions regarding the SBHC, please contact your child's school nurse.