

Drennon K. Leverette

Professional Summary

Revenue Cycle professional with over 3 years healthcare electronic medical records expertise in combination with working in Community Works based hospital systems. Passionate about improving quantitative and qualitative methods to maximize patient care efficiency as it relates to Revenue Cycle and the financial interests of employed firm(s).

Education

West Texas A&M University, Canyon, TX
Master of Finance and Economics, 2019

University of Missouri- Kansas City
Bachelor of Health Sciences, 2015

Professional Experience

Washington Regional Medical Center, Fayetteville, AR

Senior Application Specialist

September 2018 – Present

- Create and update Revenue Cycle workflows to ensure efficient coding and analysis
- Provide remote and on-site support for client system issues
- Ensure that Kofax, Cerner, and 3M systems are stable for client use
- Ensure Meaningful Use standards valued at \$7 million
- Monitor HIM staff to ensure HIPAA compliant use of IT systems and workflows

Cerner Corporation, Kansas City, MO

Billing Operations Team Lead- Client Financial Operations

May 2018 – September 2018

- Managed the Billing Operations of a team 3 associates, including hiring, mentoring
- Ensured proper value added tax for international client accounts, as well as the invoicing of multimillion-dollar accounts utilizing PeopleSoft including the proper VAT calculations for Middle East, Asian, and Brazilian clients on Pro Forma statements
- Handled credit conversations throughout People Soft for DNSI (Do not send invoices)
- Communicated issues with Accounts Receivable (ex: credit invoices on the wrong client type)
- Improved process documentation to train newer and existing associates including CASL (Cerner Associate Support Looker), Excel Macros (automatic pulling in of Cerner associates to Pre-Audit emails), and additions to the Daily Interfacing workflow

Cerner Corporation, Kansas City, MO

Senior Associate Consultant- Health Information Management

August 2015 – May2018

- Worked with clients to determine the best workflow for their Revenue collection and Clinical execution (One vs. Two encounter workflows)
- Ensured proper coding of charts to hit Patient Accounting UB-04 and 1500 claims correctly (ex: RHC's in Community Works often must go throughout 3M to show up properly on their forms)

- Proactively created new client and associate user guides and resources including HIM Associate Internal “One Stop Shop” Wiki, Chart Abstracting Guide, Competency Checklists, & Associate Teach back documentation
- Mentored, trained, and provided feedback for new associates
- Ensured proper HIPAA complaint build for solutions in multi-tenant domains (Number of career inadvertent disclosures: 0)
- Managed global change process information to improve Cerner recommended workflows such as additional Requester sources and 3M options for Part A Part B automatic
- Engaged, led, and supported client HIM projects in: Louisiana, New York, Idaho, Texas, Nebraska, Missouri, Kansas, Georgia, Wyoming, Mississippi, Florida Iowa, and New Mexico

Certifications

- CDC Undergraduate Public Health Scholar 2015
- Certified Revenue Cycle Representative 2016
- Certified Healthcare Financial Professional 2018

Technical Expertise

- Tableau
- 3M Encoder (Business Manager-HCPCS/CPT, Encounter, & Facility selection)
- Optum Insight Encoder
- HIM Patient Deficiency Analysis
- Rapid Miner
- Microsoft Power BI
- HIM Physician Deficiency Analysis
- Charge Viewer Crediting/Adding CPT Codes/Batch Entering Charges
- Discern Analytics 2.0
- PM Transaction Tool
- Query Manager (Billing/Contracts)
- VPS Creation & Security: Linode, Putty.exe, MariaDB, Nginx, MyPhpAdmin
- PeopleSoft: Billing/Contracts Interfacing
- SCPView (Cycling Servers for updates: 50, 55, 102, 200, 205, 209, 250)