

CHANGING TALK: ONLINE TRAINING COMING SOON!



CHAT Changing Talk: Online Training

The goal of the CHAT program is to increase awareness on the importance of effective communication with older adults and to improve communication between staff and older adults in nursing homes and other health care settings.

The program is designed for staff in independent and assisted living, nursing homes and health care settings in the community. The training is tailored for registered nurses, nursing assistants, nursing home dietitians, direct care professionals, other administrations and support employees.

The program is just over three hours, split into three consecutive weekly modules with an evaluation. Each module is approximately an hour, and the evaluation is approximately 15 minutes. Upon completion of all three modules, the evaluation, and achieving a 70 percent score or higher on a post-test, a certificate of completion (three nursing contact hours) will be awarded.

DATES AND WEBSITE INFORMATION COMING SOON.

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Week 1: The benefits and components of effective communication.



DATES: _____

WEBSITE: _____



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Week 2: Common communication barriers and challenges, elderspeak communication and effective and ineffective communication strategies.



DATES: _____

WEBSITE: _____



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Week 3: Common problems during communication, guidelines for improving communication and characteristics of person-centered communication.



DATES: _____

WEBSITE: _____

