

TRANSPORTATION RESOURCES



**in the greater Kansas City
metropolitan area**



Includes all metropolitan transportation agencies and identifies agencies with accessible services

**University of Kansas Medical Center
Department of Occupational
Therapy Education
3901 Rainbow Boulevard, Mail Stop 2003
Kansas City, KS 66160-7602**

**University of Kansas
Research and Training Center on
Independent Living
1000 Sunnyside, 4089 Dole
Lawrence, KS 66045**

Foreword

For people with disabilities, access means being able to participate in and enjoy typical community based activities such as work, school, recreation, and leisure. Transportation is an important link that allows full participation in such activities. However, transportation poses a major barrier for people with disabilities who cannot drive or do not own a vehicle. Many people with disabilities rely on other means of transportation which include public transportation such as buses and private transportation such as taxicabs. This resource booklet compiles information about various agencies that provide transportation services in the Kansas City metropolitan area and surrounding counties. The table of contents categorizes the agencies in six different counties based on the agency location or service region. For each agency listed in the booklet we have included their address, phone number, service description, service hours, service area, service cost, and registration information. Many of the transportation companies included in the booklet provide accessible and low-cost services to people with disabilities. We hope that the user will find the information helpful to locate transportation resources that best meet their needs.

The information was gathered and updated by students of the occupational therapy program at the University of Kansas Medical Center during the years of 2000 to 2003 through telephone interviews with transportation agencies. The booklet was printed in Fall of 2003 and represents what was current at that time. While the information was intended to represent all agencies providing transportation services in the Kansas City, it is possible that changes may have occurred since this booklet was printed. This booklet does not rate the agencies or services listed, and inclusion is not an endorsement for the agency.


Acknowledgement

Thanks to students of the entry level Master's of Occupational Therapy (MOT) program (2000-2003) at the University of Kansas Medical Center. The information contained in the booklet was collected by the students as a part of their summer coursework. Thanks to Kaveri Chaudhary for compiling and editing the text and to Dr. Katherine Froehlich-Grobe for her guidance in creating this booklet.








Funding for this booklet came from the Department of Occupational Therapy Education at University of Kansas Medical Center and a grant from the National Institute of Disability and Rehabilitation Research (NIDRR, grant # H 133B000500).

Authors: Kaveri Chaudhary, Katherine Froehlich-Grobe, and MOT entry level students 2000-2003.








TABLE OF CONTENTS

Transportation agencies with wheelchair accessible services are marked with 
*Transportation agencies that serve more than one county are marked with **

Clay County, Missouri

Della Lamb*	11
Good Samaritan Center of Excelsior Springs*	5
Kelly Assisted Living*	22
Liberty Access 	6
MARC (Mid-America Regional Council)* 	15
Medicaid* 	7
Northland Taxi*	8
OATS (Older Adult Transportation Services Fund)* 	17
Omnibus 	9
Porter's Wheelchair Van Service* 	24
Share-A-Fare* 	10

Jackson County, Missouri

Della Lamb*	11
Division of Transportation 	12
Don Bosco Senior Center 	13
Jackson County Board of Services	14
Kelly Assisted Living*	22
MARC (Mid-America Regional Council)* 	15
Medicaid* 	7
Northland Taxi*	8
OATS (Older Adult Transportation Services Fund)* 	17
Porter's Wheelchair Van Service* 	24
Share-A-Fare* 	10

Platte County, Missouri

Kelly Assisted Living*22

Laid Law Transit Inc. &16

MARC (Mid-America Regional Council)* &15

Medicaid* &7

Northland Taxi*8

OATS (Older Adult Transportation Services Fund)* &17

Platte County Board of Services for Developmentally Disabled &18

Platte County Senior Services Fund &19

Porter’s Wheelchair Van Service* &24

Rainbow Transportation Services &20

Share-A-Fare* &10

Johnson County, Kansas

Assisted Healthcare Transportation &21

Kelly Assisted Living*22

Lenexa Senior Citizens Center23

MARC (Mid-America Regional Council)* &15

Medicaid* &7

Porter’s Wheelchair Van Service* &24

Safeway Transportation &25

Special Edition Johnson County Transit &26






The Jo!-Johnson County Transit &27

Veteran’s Transportation Services &28










Leavenworth County, Kansas

A-1 Taxi29

Community Support Services &30

Disabled American Veteran* 	31
Leavenworth Council on Aging 	32
Medicaid* 	7
Riverside Resources 	33
Wyandotte/Leavenworth Area Agency on Aging 	37

Wyandotte County, Kansas

Assisted Healthcare Transportation* 	21
Disabled American Veterans* 	31
Kelly Assisted Living*	22
MARC (Mid-America Regional Council)* 	15
Medicaid* 	7
Midwest Medical Transportaion* 	34
Porter’s Wheelchair Van Service* 	24
Share-A-Fare* 	10
Unified Government Transportaion Services 	35
We Serve Cab Company	36
Wyandotte/Leavenworth Area Agency on Aging 	37

www.communityconnection.org: This website provides a central, easily searched, and free source of information about various community resources available in Missouri including transportation resources. Information available on the website can help users locate, evaluate, and choose appropriate resources.

CLAY COUNTY, MISSOURI

AGENCY

Good Samaritan Center of Excelsior Springs
339 East Broadway
Excelsior Springs, MO 64024
(816) 630-2718

SERVICES PROVIDED & COST

Based on volunteer availability only
For medical appointments, visits to the social security office, etc.
No services for personal outings
No special service for wheelchair users (unless a volunteer has a wheelchair accessible vehicle)

HOURS OF SERVICE & RESERVATION INFORMATION

Any time, as long as volunteers are available
One-week notice preferred (in order to make arrangements with volunteer drivers)
Pick-up and delivery times: based on consumer needs and volunteer availability

USER REGISTRATION PROCESS


Consumers must fill out a Mid-American Assistance Coalition application
Eligibility requirements include income and are need-based
Approval can take up to one week

Office hours for completing an application:
Mon/Wed/Fri: 10:00 am – 3:00 pm (Walk-In)
Tues/Thurs: 10:00 am – 3:00 pm (By Appointment)

SERVICE REGION

Services are available for residents of Excelsior Springs and the surrounding rural area
(western part of Ray County and eastern part of Clay County)

ADDITIONAL INFORMATION

AGENCY 
Liberty Access
101 East Kansas
Liberty, MO 64068
(816) 792-6010

SERVICES PROVIDED & COST

Services are available to all destinations. The *essential destinations* include medical appointments, grocery shopping, and medication pick-ups; these trips are free of charge. The *non-essential destinations* include everything else, and require purchase of coupons for each visit (one coupon for each direction, i.e. two coupons required for round-trips). Coupons may be purchased at the Liberty City Hall at a cost of \$7.00 for ten tickets.

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:30 am - 4:10 pm
Reservations are recommended 2-3 days in advance
Medical appointments may be scheduled up to 2 weeks in advance

USER REGISTRATION PROCESS

Registration is required
Eligibility requirement: at least 60 years of age OR disabled (as determined by a physician) between the ages of 18 and 59. Clients over 60 years can register by telephone. For those between the ages of 18 and 59 the approval time varies as physician's reports are needed. A verification sheet will be signed at the time of service.

SERVICE REGION

Limited to Liberty city limits

ADDITIONAL INFORMATION

Liberty Access is wheelchair accessible and assistance is provided for those who need it.

AGENCY 

Medicaid
PO Box 156
Winceville, MO 63385
1(888) 863-9513

SERVICES PROVIDED & COST

For medical appointments or other medically-related appointments
Only for Missouri Medicaid members
Wheelchair accessible vans available
Free services for Medicaid users

HOURS OF SERVICE & RESERVATION INFORMATION

24 hours a day
Must give 5 days notice and allow one hour leeway before and after the appointment time
Office hours: 6:00 am - 6:00 pm

USER REGISTRATION PROCESS

No registration required to use this service. But must be a Medicaid user and have the Medicaid account number and information available when calling for the service.

SERVICE REGION

Missouri or Kansas (for Missouri Medicaid recipients only)

ADDITIONAL INFORMATION

AGENCY

Northland Taxi
4030 North Cherry Street
Kansas City, MO 64152
(816) 741-8300

SERVICES PROVIDED & COST

For any purpose, medical or personal
Available for people with disabilities as long as the person does not need assistance
No vans with wheelchair lifts
Cost: \$1.70 each way plus \$1.60 per mile

HOURS OF SERVICE & RESERVATION INFORMATION

24 hours a day, 7 days a week, 365 days a year
Requests one hour notification before the pick-up time
Early morning reservations should be made one day in advance to guarantee taxi availability

USER REGISTRATION PROCESS

Not required, available to anyone

SERVICE REGION

Serves all of Clay, Platte, and Jackson counties (will cross county and state lines)

ADDITIONAL INFORMATION

AGENCY 

Omnibus
201 East Broadway
Excelsior Springs, MO 64024
(816) 630-0754

SERVICES PROVIDED & COST

To and from unlimited destinations
Vehicles with wheelchair lifts available
Cost: \$1.00 to initiate the program, and \$1.00 per trip (Medical, dental, and eye-doctor appointments are provided at no charge)

HOURS OF SERVICE & RESERVATION INFORMATION

All days: 6:00 am - 4:00 pm
9:00 am to 4:00 pm there is a fixed route that has scheduled stops between; the commuter service begins at 6:00 am
Reservation information varies, recommended to call 2-3 hours in advance

USER REGISTRATION PROCESS

Users do not need to be registered

SERVICE REGION

Within the limits of Excelsior Springs

ADDITIONAL INFORMATION

Assistance is provided for those who need it

AGENCY 

Share-A-Fare, KCATA/SAF
1200 E 18th St.
Kansas City, MO 64108
(816) 346-0810
www.kcta.org/shareAfare.html

SERVICES PROVIDED & COSTS

Low-cost transportation services provided for the elderly and people with disabilities living in the Kansas City metro area for all purposes. Cabs and accessible vans with wheelchair lifts are available. The fare for ADA eligible individuals is \$2.00 per ride within the service area. For others, the fare depends on mileage: 0-3 miles = \$2.50, 3-6 miles = \$4.00, 6-9 miles = \$5.50, 9-12 miles = \$7.00, >15 miles = \$10 + \$1.50 per mile (\$2.00 is added if the trip is not for a medical or work purpose)

HOURS OF SERVICE & RESERVATION INFORMATION

Available on all days if trips are requested on regular metro routes
Monday – Sunday: 6:00 am - 12:00 pm
At least 24 hours advance notice required (no more than 14 days in advance)
Expect a 30 minute leeway for pick-up
For scheduling information call (816) 842-9070

USER REGISTRATION PROCESS

Application required to qualify for services
Applications available from the office or requested by phone
Documentation required for determining eligibility and income
For the elderly program, must be over 65 years
For the ADA program, must be certified ADA eligible
Approval can take up to 21 days
Coupons and ID cards are issued upon application approval

SERVICE REGION

There are two service programs. One program provides services to the elderly and people with disabilities within the Kansas City metro area. The other program provides services for people with disabilities (mobility impairments) outside the metro area, but within _ mile of the fixed Metro Bus route. This includes areas of Jackson, Wyandotte, and Clay counties that fall in the Kansas City Metro area, and parts of Independence, if within _ mile of the metro route.

ADDITIONAL INFORMATION

A booklet with more information about services and the application process can be requested over the telephone. No-cost transportation may be available for non-emergency Medicaid patients.

JACKSON COUNTY, MISSOURI

AGENCY

Della Lamb
3100 East 12
Kansas City, MO 64127
(816) 483-7433

SERVICES PROVIDED & COST

Transportation provided to adults over 60 for medical appointments at no charge
Services also available for those less than 60 (call the agency for details)
Vans with wheelchair lifts are not available

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:00 am – 2:30 pm
Reservations should be made one day in advance between the hours of 8:00 am -10:00 am
Space is limited and services are provided on a first come, first serve basis

USER REGISTRATION PROCESS

One should apply and register with the agency
Users must meet the eligibility requirement of being over 60 years old
The application process takes about one week

SERVICE REGION

Only covers the Kansas City, MO area (Southern Jackson County and Clay County)

ADDITIONAL INFORMATION

Charter vans with a driver are available for any purpose, anytime, based on vehicle availability

AGENCY 

Division of Transportation
8600 Old 23 Road
Kansas City, MO 64129
(816) 461-3654 or (816) 363-2000

SERVICES PROVIDED & COST

Services provided to people with disabilities and people over 60 years old for medical appointments (if destination is on the regular service route)
Minivans with wheelchair lifts are available
Cost varies and is usually covered by Medicaid or insurance providers

HOURS OF SERVICE & RESERVATION INFORMATION

Office hours: Monday - Friday: 7:00 am – 5:00 pm
Operation hours: Monday - Friday: 6:00 am – 5:00 pm
For reservations, calls are preferred at least 24 hours in advance

USER REGISTRATION PROCESS

Registration not necessary
An intake card is completed at the time of the first ride. Information includes the client's name, address, insurance provider, etc.

SERVICE REGION

Services are provided only in Jackson County

ADDITIONAL INFORMATION

Drivers stay with clients at their destinations until they are ready to leave

AGENCY 

Don Bosco Senior Center
580 Campbell
Kansas City, MO 64106
(816) 421-3160

SERVICES PROVIDED & COST

Free transportation services provided from home to the senior center and back

HOURS OF SERVICE & RESERVATION INFORMATION

Pick up begins at 8:30 am and clients leave the center at 1:30 pm
A sign-up sheet is distributed one day in advance for the next morning's pick up

USER REGISTRATION PROCESS

Clients are registered when they eat lunch at the senior center
Eligibility requirements include being over 60 years old, having a documented disability, or being on Medicaid

SERVICE REGION

Jackson County only

ADDITIONAL INFORMATION

Lift services are available

AGENCY

Jackson County Board of Services
8508 Hill Crest Road
Kansas City, MO 64138
(816) 363-2000

SERVICES PROVIDED & COST

Transportation available for rides to work and workshops for people with developmental disabilities living in Jackson County
Services are free

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:30 am - 4:30 pm
Clients can call and check for service availability beyond these hours; however, services after-hours are provided only for emergencies

USER REGISTRATION PROCESS

Clients usually referred by the KC regional center, but users should call the agency to check for eligibility and registration
Eligibility requirements include being a resident of Jackson County and having a developmental disability

SERVICE REGION

Within Jackson county lines

ADDITIONAL INFORMATION

AGENCY 

MARC (Mid-American Regional Council)
600 Broadway, Suite 300
Kansas City, MO 64105
(816) 474-4240

SERVICES PROVIDED & COST

Transportation services provided to individuals with a documented disability or individuals over 60
Various service providers are available to meet the unique needs of the client
Lift services available
There is no fee for services; the agency operates on voluntary contributions

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:00 am- 5:00 pm

USER REGISTRATION PROCESS

An intake form is collected through each provider
Users with a disability must provide documentation verifying the disability

SERVICE REGION

Service areas include Jackson, Clay, Platte, Cass, and Ray counties in Missouri, and Johnson and Wyandotte counties in Kansas

ADDITIONAL INFORMATION

This service is mandated by the Older American's Act and each provider has suggested standards to follow. This includes 24-hour notice and 20-minute leeway for pickup after agreed upon time.

PLATTE COUNTY, MISSOURI

AGENCY

Laid Law Transit Inc
(Part of Laid Law Educational Services)
6207 Bell Rd.
Parkville, MO 64152
(816) 741- 4023

SERVICES PROVIDED & COST

Transportation services include school buses, charter buses, and buses for state school children with disabilities under the Head Start program. Services are available for people with disabilities but only for special group trips. Vans are equipped with wheelchair lifts and are able to go anywhere the group wants to go. There is a three-hour minimum for van use and services are \$40 per hour.

HOURS OF SERVICE & RESERVATION INFORMATION

Vans are only available after 4:30 pm in order to provide transportation for school children
Two weeks notice required
When calling for a reservation, ask for dispatch and be ready to provide information about the group and its destination

USER REGISTRATION PROCESS

A transportation agreement must be completed which includes the price, time, rules obligations, etc. This can be mailed or faxed to the user.

SERVICE REGION

The agency is willing to transport people within surrounding counties and across state lines

ADDITIONAL INFORMATION

Sometimes van availability with the wheelchair lift is limited because of other obligations; therefore, advanced notice is recommended.

AGENCY 

Older Adults Transportation Services Inc. (OATS)
2109 Plaza Dr.
Harrisonville, MO 64701
(816) 380-7433

SERVICES PROVIDED & COST

Transportation provided to people 60 years or older and to people with disabilities younger than 60. The agency has 19 vans with wheelchair lifts. Services are available for medical appointments, grocery shopping, and personal outings. Medical appointments are free of charge. Shopping trips cost \$2 each way and the cost for personal outings varies.

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: Hours vary
Call for appointment information
Appointments can be made starting the 15th of the month for the following month
Spaces for medical trips are limited

USER REGISTRATION PROCESS

New users must fill out a rider information card that includes background information and an emergency contact

SERVICE REGION

Platte, Clay, Cass, and Eastern Jackson counties (no travel across state lines)

ADDITIONAL INFORMATION

AGENCY 

Platte County Board of Services for Developmentally Disabled
10336 NW Prairie View Road
Kansas City, MO 64153
(816) 891-0090

SERVICES PROVIDED & COST

Transportation services to people with developmental disabilities living in Platte County
Rides are provided to day programs, work, medical appointments, and scheduled recreational activities*

Vans are wheelchair accessible

Services are free for eligible clients

HOURS OF SERVICE & RESERVATION INFORMATION

Office hours: Monday - Friday: 8:00 am - 5:00 pm

For community-living clients services are available in the mornings and evenings; for agency residents, the hours are flexible.

Reservation is encouraged as soon as possible by calling the agency to set up the day and time.

USER REGISTRATION PROCESS

Clients should be referred by the KC regional center or should fill out an agency application form

Eligibility requirements include having mental retardation or other developmental disability

Paperwork may take up to a week

SERVICE REGION

Within and around the Platte County lines

ADDITIONAL INFORMATION

* Recreational activities are scheduled by agency case managers. These are usually group trips, where the clients are dropped off at a specific location on specific days and times.

AGENCY 

Platte County Senior Citizen Service Fund
10920 NW Ambassador Dr., Suite 520
Kansas City, MO 64153
(816) 891-7777

SERVICES PROVIDED & COST

Services available to adults over 60 who live in Platte County
Services available for medical and essential business only (attorney appointments, voting, etc), not for social visits (hair appointments, visits to friends, etc.)
Vans are wheelchair accessible
Cost \$2 each way

HOURS OF SERVICE & RESERVATION INFORMATION

Monday – Friday: 8:00 am to 5:00 pm.
Before or after these hours services provided through Northland Taxi or through special arrangements
Reservations encouraged at least one day in advance, but services may be available on the day of call, especially for emergencies.

USER REGISTRATION PROCESS

Registration can be done over the phone and takes effect immediately

SERVICE REGION

Within and 50 miles around the Platte county lines (includes certain areas across state lines in cities like Leavenworth, Atchison, Mission, Kansas City KS, Overland Park, etc)

ADDITIONAL INFORMATION

Clients are asked to be ready at least one hour before the scheduled pick-up time

AGENCY 

Rainbow Transportation Services Inc.
1362 M Northwest Highway
Parkville, MO 64152
(816) 587-9942

SERVICES PROVIDED & COST

Transportation is available for anyone to any location
Can transport wheelchair users; wheelchairs are put in the trunk or buses with wheelchair lift are available
Fare is determined by the agency; there is no meter fare. Cost is estimated over the phone based on the trip; the agency claims rates are cheaper than the regular taxi cab services (usually \$10 or more each way)

HOURS OF SERVICE & RESERVATION INFORMATION

24 hours, by appointment
Reservations appreciated one day in advance

USER REGISTRATION PROCESS

None

SERVICE REGION

Pick-up from Platte County, takes anywhere

ADDITIONAL INFORMATION

JOHNSON COUNTY, KANSAS

AGENCY

Assisted Healthcare Transportation
6901 63rd Street, Suite 422
Overland Park, KS 66202
(913) 262-5190

SERVICES PROVIDED & COST

Transportation for people with disabilities, for medical purposes (can make exceptions)
Wheelchair accessible vans
Cost: \$35 each way (if under 10 miles and within I-435 corridor)
If outside I-435 Corridor: \$45 each way (if under 10 miles)
If over 10 miles: an additional \$1.50 per mile

HOURS OF SERVICE & RESERVATION INFORMATION

Monday – Friday: 7:00 am to 5:30 pm (extended service hours possible based on need)
Pick-up: 30 minutes before appointment (also depends on schedule)
Return ride: Call dispatch when ready, approximate time (usually 25 minutes) will be given
Reservations: must be made 24 hours in advance (can also request on the day of service but no guarantees for availability)

USER REGISTRATION PROCESS

No registration required
Medicaid accepted

SERVICE REGION

Johnson County
Wyandotte County
Other branches: Lawrence and Topeka

ADDITIONAL INFORMATION

AGENCY

Kelly Assisted Living
4350 Shawnee Mission Pkwy
Shawnee Mission, KS 66205
(913) 677 3535

SERVICES PROVIDED & COST

The agency is a home care provider
Transportation services available using the staff's car, the client's car (with signed waiver),
or the caregiver's car
Accessible vans not available
Cost ranges from \$15-\$20 per hour (depends on client's functional level or needs)

HOURS OF SERVICE & RESERVATION INFORMATION

24 hours a day, 7 days a week
No advance reservation required
A 2-hour minimum visit is required

USER REGISTRATION PROCESS

No registration required for transportation services if the client is receiving home care
services. A nurse evaluates the client at no cost.

SERVICE REGION

Cass County, Clay County, Jackson County, Johnson County, Platte County, Pratt County,
and Wyandotte County

ADDITIONAL INFORMATION

AGENCY

Lenexa Senior Citizens Center
1340 Oak
Lenexa, KS 66215
(913) 541-0135

SERVICES PROVIDED & COST

Transportation for Lenexa residents who are senior citizens or people with disabilities* over 18
Door to door service
Primarily for medical purposes
Cost: \$2 one way, \$4 round trip

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:00 pm – 4:00 pm
Reservations should be made as soon as possible (at least 24 hours in advance)
Pick-up: 15-30 minutes before appointment
Return ride: Call dispatch when ready, approximate time is given (usually within 1 hour of call)

USER REGISTRATION PROCESS

Register with the Lenexa Senior Citizens Center before the first ride
Registration fee is \$2

SERVICE REGION

Transportation must originate in Lenexa
Destination should be within the Lenexa city limits
Destinations outside of Lenexa include Shawnee Mission Medical Center, Overland Park Regional Medical Center, and the University of Kansas Medical Center

ADDITIONAL INFORMATION

*They do not have the ability to transport wheelchairs

AGENCY 

Porter's Wheelchair Van Services Inc.
6830 W. 152nd Terrace
Overland Park, KS 66223
(913) 814-0700

SERVICES PROVIDED & COST

Provides transportation for any purpose
Wheelchair vans available
Door to door service
Cost: \$45 each way within 10 miles, \$1.50 for each additional mile

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:00 am – 5:00 pm
Saturday: On call
Pick up: 30 minutes before appointment (may vary by destination)
Return ride: Call dispatch when ready and an approximate time will be given
Reservations: As soon as possible (Availability dependent on booking)

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Greater Kansas City Area
Long distance only if schedule allows

ADDITIONAL INFORMATION

AGENCY 

Safeway Medical Transportation
1734 E 63rd St., Suite 434
Kansas City, MO 64110
(913) 681-0238 or (816) 361-5992
(816) 361-1595 Fax:

SERVICES PROVIDED & COST

Door to door transportation services for all people
Wheelchair accessible vans for people with mobility impairments
Primarily for medical purposes (may be available for other purposes based on the case)
Cost: \$40 one-way and \$70 round trip in the metro Kansas City within 10 miles (\$1.50 each additional mile); for extended hours \$50 one-way and \$85 round trip within 10 miles

HOURS OF SERVICE & RESERVATION INFORMATION

24 hours a day, 7 days a week
Call for reservation
Pick-up time: as required
Return time: call when ready (pick-up usually within 30 minutes of call)
Reservations: as soon as possible (24 hour notice preferred), services available on first come, first serve basis

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Metro Kansas City

ADDITIONAL INFORMATION

State provider for Missouri Medicaid recipients

AGENCY 

Special Edition Johnson County Transit
1701 W Highway 56
Olathe, KS 66061
(913) 362-3500 or (913) 782-2210

SERVICES PROVIDED & COST

Curb to curb service for people with disabilities to all locations in Johnson County and only for medical purposes outside of Johnson County
Wheelchair accessible vans available
Cost determined by mileage. Within the county 0 to 10 miles = \$4.15, 10.1 to 20 miles = \$5.15, 20.1 miles and up = \$ 6.15; an additional \$0.75 is charged for each zone out of the county.

HOURS OF SERVICE & RESERVATION INFORMATION

Monday – Friday: 6:00 am – 6:00 pm
Pick-up: 15 minute window around the scheduled time
Return ride: call when ready (pick-up within 1 hour of the call)
Reservations: On first come first serve basis; reservations should be made no less than 2 days in advance and no more than 2 weeks in advance. To cancel, call at least 2 hours in advance, otherwise charges will occur for no shows and cancellations less than 2 hours before pick-up.

USER REGISTRATION PROCESS

User must complete registration application with the county
Registration applications available by calling (913) 782-2210 or visiting the website www.thejo.com
User must be a Johnson County resident
Eligibility: must provide proof of disability, age (60+ years), or low income

SERVICE REGION

Transportation must begin in Johnson County
Service map area (within 90 minutes) (includes most of Greater Kansas City area)

ADDITIONAL INFORMATION

If one requires an aide, the aide rides for free

AGENCY 

The JO! Johnson County Transit
1701 W Highway 56
Olathe, KS 66061
(816) 221-0660

SERVICES PROVIDED & COST

Transportation for all individuals
Wheelchair accessible buses
Pick-up and drop-off only at bus stops (as long as on route)
Cost: base rate for special services: \$4.15 (plus \$1.00 per 10 miles), reduced rate: \$3.00 (plus \$1.00 per 10 miles)

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 6:00 am– 6:00 pm
No reservations needed
Pick-up and drop-off at bus stops
See route schedules for specific times at www.thejo.com

USER REGISTRATION PROCESS

For regular rates: no registration required
For reduced rates: Users must complete a registration application with the county
Applications available by calling (913) 782-2210
Proof of disability must be provided

SERVICE REGION

Johnson County Area
Service to some sites in Greater Kansas City Area (downtown, Crown Center)
For specific route information call (816) 221-0660 or visit the website www.thejo.com

ADDITIONAL INFORMATION

AGENCY 

Veteran's Transportation Service
1040 W Spruce
Olathe, KS 66061
(913) 782-3897

SERVICES PROVIDED & COST

Transportation available for people with disabilities for all purposes
Wheelchair accessible vans and cars available

Cost: Inside Olathe: maximum \$7.00 (goes by zones)
Outside Olathe: \$4.50 plus \$1.00 per mile

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Saturday: 6:00 am – 6:00 pm

Sunday: 7:00 am - 5:00 pm

Reservations preferred 1 hour in advance; can schedule 1-2 weeks in advance

Pick up: Varies by time needed for travel (usually within 20-30 min)

Return Ride: On scheduled time or call when ready (approximate time is given)

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Pick-up in Olathe only

Service to Greater Kansas City area

Out of town trips available if the booking allows

ADDITIONAL INFORMATION

Olathe has a coupon program for people from low income backgrounds, for more information call the housing department at (913) 971-8600

LEAVENWORTH COUNTY, KANSAS

AGENCY

A-1 Taxi
201 South Broadway
Leavenworth, KS 66048
(913) 651-8294

SERVICES PROVIDED & COST

A regular taxi-cab service
Fares charged according to the meter (\$1.65 + 1.50 per mile), or can be set at a flat rate with the user (for example \$50 from Leavenworth to KU Medical Center)
No accessible vans at this point
Users can ask for assistance

HOURS OF SERVICE & RESERVATION INFORMATION

24 hours a day, 7 days a week
Call at least 24 hours in advance to reserve a cab

USER REGISTRATION PROCESS

None
Open to the public

SERVICE REGION

Anywhere to anywhere
Serves Kansas and Missouri

ADDITIONAL INFORMATION

AGENCY 

Community Support Services
2301 10th Street
Leavenworth, KS 66048
(913) 682-6953

SERVICES PROVIDED & COST

Transportation provided to and from the Adult Youth Psychosocial Groups at the center
Drop off/Pick up available to other destinations that are on route to the center
One van with a wheelchair lift available
No cost for this service

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:00 am - 5:30 pm
No requirement for reservations

USER REGISTRATION PROCESS

Individuals must meet Kansas SPMI (Severe Persistent Mental Illness) criteria
Processing usually takes less than one week
No restrictions for those using the service as public transportation on the various routes

SERVICE REGION

Service provided to residents of Atchison, Jefferson, and Leavenworth counties

ADDITIONAL INFORMATION

AGENCY 

Disabled American Veterans
1140 Spruce Street
Leavenworth, KS 66048
(913) 651-2402
Toll free: 1-800-952-8387, ext: 4150

SERVICES PROVIDED & COST

Transportation for disabled American veterans from home to medical appointments at the VA hospital
Wheelchair and stretcher vans available
No charge for the services

HOURS OF SERVICE & RESERVATION INFORMATION

Monday – Friday: 8:00 am – 4:30 pm
Two days minimum notice required for a reservation
Pick-up from home 30 minutes before the appointment
Drivers drop clients off for the appointment and return for pick up
Call (816) 516-1339 for appointments

USER REGISTRATION PROCESS

Service users must be registered with the Veteran's Administration
Registration is verified with the VA before the pick-up

SERVICE REGION

Transportation is provided to the VA hospitals in Leavenworth, KS; Kansas City, MO; and Topeka, KS.

ADDITIONAL INFORMATION

AGENCY &

Leavenworth Council on Aging
109A Delaware
Leavenworth, KS 66048
(913) 684-0778

SERVICES PROVIDED & COST

Transportation provided to the general public, including handicapped or ambulatory clients for medical appointments, shopping, and other necessary business. Three vans with wheelchair lifts available (must be requested at the time of making appointment). Assistance into medical office is provided if needed. Services are not available for work or school. Cost is \$1.00 each way

HOURS OF SERVICE & RESERVATION INFORMATION

Monday - Friday: 8:00 am - 3:00 pm
Call 24 hours in advance to make an appointment
Pick-up from home is 30 minutes before the appointment
Must call for the return ride

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Within Leavenworth County
Tuesdays: Trips to Kansas City

ADDITIONAL INFORMATION

AGENCY 

Riverside Resources
700 N. 3rd Street
Leavenworth, KS 66048
(913) 651-6810

SERVICES PROVIDED & COST

Provide general public transportation on a regular route within the county or city limits
Two vans with wheelchair lifts
No cost for service; \$1.00 donations appreciated

HOURS OF SERVICE & RESERVATION INFORMATION

All days 6:30 am - 8:30 am and 3:30 pm - 4:45 pm
24 hour notice required for reservations
Pick-up locations must be on or close to the scheduled route

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Within Leavenworth county

ADDITIONAL INFORMATION

Transportation services not guaranteed if not on the scheduled route

WYANDOTTE COUNTY, KANSAS

AGENCY

Midwest Medical Transportation
7700 Shawnee Mission Pkwy, Suite 203
Overland Park, KS 66206
(913) 677-3100

SERVICES PROVIDED & COST

Transportation provided for health reasons
Vans with lifts available and can cross county/state lines
Cost depends on the destination, can be anywhere between \$40 to \$60
Kansas Medicaid can also be billed

HOURS OF SERVICE & RESERVATION INFORMATION

Monday – Friday: 7:00 am - 5:00 pm
Reservations made at least 24 hours in advance

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Pick-up must be in Wyandotte County, Kansas, however destinations may include Missouri

ADDITIONAL INFORMATION

Special arrangements accepted for extended hours with manager's approval

AGENCY 

Unified Government Transportation Services
5033 State Avenue
Kansas City, KS 66102
(913) 573-8351

SERVICES PROVIDED & COST

The agency operates several transportation service programs. First, there is a fixed route regular bus transit system, “The Bus” that operates in Wyandotte County. Cost is \$1 for regular passengers and 50¢ for elderly, students, and people with disabilities. The bus system also contracts with the Metro in Wyandotte. Transfers are free to Metro buses and monthly metro bus passes are acknowledged. Second, there is a para-transit service especially for people with disabilities called Dial-A-Ride. Cost is \$2 one way or \$3 round trip. For scheduling a ride call (913)573-8351.

Other services/programs are listed under Wyandotte Area Agency on aging

HOURS OF SERVICE & RESERVATION INFORMATION

Public transit (The Bus + Metro): Monday – Friday: 5:45 am - 9:00 pm

(Only Metro services on Saturdays)

Para transit (Dial-A-Ride): Monday – Friday: 7:00 am – 9:00 pm. Reservations should be made 24 hours in advance, may reserve up to 14 days in advance

USER REGISTRATION PROCESS

No registration for the bus services use

Should be ADA approved for para-transit services

SERVICE REGION

Wyandotte County, Kansas

Metro transfers allow trips within any area in Kansas City Kansas and Missouri. For assistance with planning a trip call (816) 221-0660 (translators in numerous languages available) or visit the website – www.kcta.org

ADDITIONAL INFORMATION

All buses and para-transit vehicles are wheelchair accessible

AGENCY

We Serve Cab Company
3800 Georgia
Kansas City, KS 66104
(913) 371-5464

SERVICES PROVIDED & COST

Transportation provided for all purposes
Assistance is available to wheelchair users
The cost includes \$ 1.70 fee and \$1.60 per mile; cost is covered by Medicaid and Front Guard Insurance (inform the agency of your disability or senior citizen status)

HOURS OF SERVICE & RESERVATION INFORMATION

Prefers 24 hour reservation, but not required
Monday – Saturday: 6:00 am – 10:00 pm

USER REGISTRATION PROCESS

No registration required

SERVICE REGION

Wyandotte county pickup, but transports to Missouri and the entire metropolitan area upon request

ADDITIONAL INFORMATION

No wheelchair accessible van available currently (may be available soon)
Drivers can help with transfers
Manual wheelchairs or other devices can be put in the trunk

AGENCY 

Wyandotte Leavenworth Area Agency on Aging
9400 State Ave
Kansas City, KS 66112
(913) 328-4531
For scheduling transportation: (913) 573-8308

SERVICES PROVIDED & COST

*Demand-response transportation services for adults over 60 years old only
For individuals: Services for medical appointments, grocery store, and nutrition sites within the Wyandotte County area 50 cents round trip; no set cost; runs on voluntary contribution
For senior groups: Social outings such as museums, shopping centers, etc., cost is \$1 per person; for scheduling call (913) 573-8351

HOURS OF SERVICE & RESERVATION INFORMATION

Monday – Friday: 8:00 am – 4:00 pm
Reservations: five days in advance

USER REGISTRATION PROCESS

Do not need to be registered
Need to have a doctor's note if requesting home delivered meals

SERVICE REGION

Wyandotte and Leavenworth counties

ADDITIONAL INFORMATION

*Transportation services are provided through Unified Government Transit Services