

JOANNA VEAZEY BROOKS

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Department of Health Policy and Management

University of Kansas School of Medicine

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POSITIONS

July 2015-present	University of Kansas School of Medicine Assistant Professor Department of Health Policy and Management	Kansas City, KS
2013-2015	Robert Wood Johnson Foundation Scholar in Health Policy Research Program Postdoctoral fellowship at Harvard University	Cambridge, MA

EDUCATION

August 2013	University of Pennsylvania Ph.D. in Sociology Dissertation Title: "Valuing Family Medicine: Historical Journey, Institutional Hostility, and Individual Narratives" Committee: Charles Bosk, Robin Leidner, Jason Schnittker, Melissa Wilde	Philadelphia, PA
May 2009	University of Pennsylvania Master of Arts in Sociology MA Thesis: "The Identity Work of Surgical Residents"	Philadelphia, PA
August 2006	University of Pennsylvania Master of Bioethics (MBE) Department of Medical Ethics and Health Policy Perelman School of Medicine	Philadelphia, PA
June 2005	Furman University <i>Summa cum laude</i> Phi Beta Kappa, Junior Election Bachelor of Arts in Sociology and Philosophy	Greenville, SC

RESEARCH & TEACHING INTERESTS

Medical Sociology, Qualitative Methods, Medical Education, Patient Safety, Quality Improvement, Healthcare Organizations, Health Policy, Bioethics, Work and Occupations, Organizational Culture, Professions, Work & Identity, Primary Care

PUBLICATIONS

Brooks, Joanna Veazey and Charles L. Bosk. 2013. "Bullying is a Systems Problem." Invited Commentary. *Social Science & Medicine* 77:11-12.

Brooks, Joanna Veazey and Charles L. Bosk. 2012. "Remaking Surgical Socialization: Work Hour Restrictions, Rites of Passage, and Occupational Identity." *Social Science & Medicine* 75(9): 1625-1632.

Szymczak, Julia E., Joanna Veazey Brooks, Kevin G. Volpp, Charles L. Bosk. 2010. "To Leave or to Lie? Are Concerns about a Shift-Work Mentality and Eroding Professionalism as a Result of Duty-Hour Rules Justified?" *Milbank Quarterly* 88(3): 350-381.

ARTICLES IN PROGRESS

Brooks, Joanna Veazey. "Institutional Hostility: Medical Training's Obstacles for Primary Care."

Gorbenko, Ksenia and Joanna Veazey Brooks and Charles Bosk. "The Face of Error and the Patient Safety Movement."

Tsai, Gawin and Joanna Veazey Brooks. "Threatened Professions: Isomorphism, Differentiation, and Identity Malleability."

Brooks, Joanna Veazey and Charles L. Bosk. "Don't Blame Duty Hours: Attention Redirects & Complicating Concern Narratives."

Brooks, Joanna Veazey, Ksenia Gorbenko, Catherine van de Ruit, and Charles Bosk. "Powerful Presence: Observer Effects in Healthcare Quality & Safety Research."

Gorbenko, Ksenia, Joanna Veazey Brooks, Catherine van de Ruit, Mila Ju, Deborah Hobson, Peter Pronovost, Clifford Ko, Charles Bosk, and Elizabeth Wick. "Simple Fixes That Keep On Giving: Increasing Frontline Staff's Engagement with Safety Initiatives Through Small Wins."

OTHER PUBLICATIONS

Brooks, Joanna Veazey, Ksenia Gorbenko, Catherine van de Ruit, and Charles Bosk. "The Dangers of Quality Improvement Overload: Insights From The Field." *Health Affairs Blog*: March 7, 2014.

RESEARCH EXPERIENCE

- RWJF Scholar** 2013-2015
Academic Innovations Collaborative
Center for Primary Care, Harvard University
Project Advisors: Antoinette Peters and Sara Singer
Co-PIs: Meredith Rosenthal and Alyna Chien
- Postdoctoral and Predoctoral Fellow** 2012-2013
Action II SUSP: Surgical Unit Safety Program
Johns Hopkins Quality and Safety Research Group
Funding: Agency for Healthcare Research and Quality
Dr. Peter Pronovost, Dr. Charles Bosk, Dr. Clifford Ko
- Research Assistant** Fall 2009 and Spring 2010
*Work Hour Regulation for Physician Trainees:
Educational and Clinical Outcomes*
NHLBI grant #1R01HL094593-01
Dr. Charles Bosk. Involved qualitative research in multiple hospitals, field note writing, and data analysis.
- Research Assistant** Summer 2008
Qualitative Assessment of Resident of Duty Hour Regulation
VA Grant # SHP 08-178
PIs: Dr. Kevin Volpp and Dr. Charles Bosk
Philadelphia VA Medical Center, University of Pennsylvania
- Research Consultant** Fall 2006
Data analysis for program evaluation of Healthy Connections, United Way of Greenville County. Assisted with implementation of a quantitative and qualitative analysis of the program, created to improve access to health care for children in three area under-privileged schools.
- Research Assistant** for Greenwall Metaphor Study: Spring/Summer 2006
Do Metaphors Improve Communications Near the End of Life?
David Casarett, MD, MA, University of Pennsylvania
Assistant Professor, Division of Geriatrics, Institute on Aging
- Furman Advantage Research Fellowship Program** Summer 2004
An Online Argument Library: Research Tool & Knowledge Database
Dr. Mark Stone—Philosophy Department

PRESENTATIONS

- “Learning During Transformation: A Qualitative Study of Residents at Primary Care Clinics Transitioning to Team-Based Care” • June 2015 • AcademyHealth Research Meeting
- “Recognizing the Complexity in Primary Care Medicine: Residents’ Experiences at Continuity Clinic” • June 2015 • RWJF Annual Meeting

“Learning During Transformation: A Qualitative Study of Residents at Primary Care Clinics Transitioning to Team-Based Care • April 2015 • Society for General Internal Medicine

“Making Work Glorious: Primary Care Residents and a Social Justice Schema.” Annual Meeting of the American Sociological Association • August 2014

“Threatened Professions: Negotiating Professional Change and Identity.” Annual Meeting of the American Sociological Association • with Gawin Tsai • August 2014

“Transforming Primary Care? Perceptions and Experiences of Physician Trainees.” Robert Wood Johnson Foundation Scholars in Health Policy Research Annual Meeting • June 2014

“Basement Workers: The 'Invisible' Work of the Sterile Processing Department.” Annual Meeting of the Eastern Sociological Society • with Ksenia Gorbenko • February 2014

“Navigating Careers in Primary Care Medicine: Ascribing Value Amid Disdain, Structural Obstacles, & Latent Rewards.” Annual Meeting of the American Sociological Association. • August 2012

“When Working Longer Endangers Others: The History of Work Hour Regulation for Medical Residents.” Annual Meeting of the Eastern Sociological Society. • March 2009

“Are We Making a Healthy Connection? Assessing the effectiveness of a school-based program.” Kristy Maher, Kristin LaRoche, Joanna Veazey. Annual meeting of the Southern Sociological Society. • April 2005

“The Short Term Effects of a Required Health Education Course on the Physical Activity of College Students.” Joanna Veazey & Kristin LaRoche. John E. Johns Hall Research and Internship Conference, Furman University • May 2004

TEACHING EXPERIENCE

Teaching Assistant: <i>American Society</i> , Dr. Charles Bosk	Spring 2012
Grader: <i>American Society</i> , Dr. Charles Bosk	Spring 2011
Teaching Assistant: <i>Social Statistics</i> , Dr. Emilio Parrado	Spring 2009
Teaching Assistant: <i>Health of Populations</i> , Dr. Sam Preston	Fall 2008
Grader: <i>Medical Sociology</i> , Dr. Jason Schnittker	Fall 2008
Adjunct Instructor: Department of Sociology, Furman University <i>Analysis of Social Data</i> (Fall) <i>Introduction to Sociology</i> (Winter and Spring)	2006-2007
Teaching Assistant: Furman Advantage Teaching Fellowship Program Sociology Seminar Analysis of Social Data Dr. Kristy Maher—Sociology Department Chair	Spring 2005 Fall 2004

HONORS AND AWARDS

RWJF Scholar in Health Policy Research Fellowship (2013-2015)
Benjamin Franklin Fellowship (2007-2012)
Gertrude and Otto Pollak Summer Research Fellowship (2011, 2012)
Graduate & Professional Student Assembly Travel Grant (2009)
Philosophy Medal (2005)
The Johnson-Webb Scholarship (2005)
Phi Sigma Tau Philosophy Honor Society (May 2005)
Alpha Kappa Delta Sociology Honor Society (2004)
Phi Eta Sigma Honor Society (2002)
James Daniel Cover Award for Most Outstanding Research Project (2004)

PROFESSIONAL MEMBERSHIPS

American Sociological Association
Medical Sociology Section
Organizations, Occupations, and Work Section
Academy Health