A LETTER FROM THE vice chancellor

It is my pleasure to present the FY2018 Annual Report for the Office of Academic and Student Affairs (OASA). This annual report highlights the exceptional work accomplished by our OASA teams during the past fiscal year. Their successful initiatives continue to transform and improve the environment of the University of Kansas Medical Center for our learners, faculty and staff.

The title of this annual report is Shifting Gears. I love cars and automotive themes. Today, most cars come with automatic transmissions, which have been around since General Motors introduced the Hydra-Matic in its 1940 Oldsmobile. Our Office of Academic and Student Affairs has shifted gears with the union of Student Support Services and Academic Affairs and continues to upshift as we progress in the integration process. This integration has led to a stronger organizational structure resulting in a closer relationship between Student Support Services’ programs and Academic Affairs’ processes, and like the automatic transmission, our integration has resulted in greater efficiency. The outcome has been effective, productive and extremely positive. The close collaboration between Academic Affairs and Student Support Services has allowed us to better identify, understand and find solutions to meet the needs of our learners, faculty and staff. A complete list of departments within OASA may be found near the end of this report.

It has been a busy and fruitful year. Rather than have me personally highlight the individual accomplishments of our departments, I invite you to review the entire report. A great deal has been achieved, and the strength, innovation, creativity and accomplishments of our OASA teams is demonstrated within these pages.

Finally, I would like to thank every member of our office for their commitment to our constituencies and their dedication to the enhancement and improvement of the learning and working culture at KUMC. Our overall goal is to complement the KUMC mission to improve the lives and communities in Kansas and beyond through innovation in education, research and healthcare. I am proud that OASA is able to assist in meeting this overarching mission.

Sincerely,

Robert M. Klein, PhD, FAAA
Chancellor’s Club Professor
Vice Chancellor for Academic and Student Affairs
Revised policies and procedures were implemented in June 2018. Since regulations are ever-changing, it is important to stay abreast of all changes. Our office has implemented an interactive process engaging the student, the associate dean, department chair, program director and other appropriate participants to evaluate all accommodation requests. The goal is to demonstrate good faith efforts in addressing the needs of the student for success while ensuring that program standards are maintained.

The Office of Academic Accommodations continues to grow in response to a higher education trend where collaborative efforts provide equal access to all students with a qualifying disability. Another big shift has been editing department literature, technical standards and websites. The Office of Academic Accommodations has expanded its mission statement to include not only provision of individual accommodations, but also a significant role in fostering an inclusive, welcoming campus community. Finally, our office continues to implement campus changes by empowering students and providing presentations to various constituencies on policy and regulation updates.
STUDENT APPOINTMENTS

- SOM: 32%
- SON: 27%
- SHP: 20%
- OTHER: 21%

TESTING HOURS

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<tbody>
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<td>2014</td>
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<tr>
<td>2015</td>
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STUDENT USAGE

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The mission of Career and Professional Affairs is to create, provide and sustain the career and professional development of learners and faculty through comprehensive and global programming and centralized resources that provide the appropriate tools for skill development across the faculty and learner lifecycle. In addition to providing oversight of the Office of KUMC Faculty Affairs, our office provides multiple opportunities for career and professional development for faculty and learners at all levels. Career and Professional Affairs was created in fall of 2017 following the rollout of the newly merged Office of Academic and Student Affairs.

Faculty Affairs is dedicated to providing all faculty the timely and effective support necessary to ensure their success on the KUMC campus at all levels of the faculty lifecycle. Our office provides services to Health Professions, Medicine and Nursing for all faculty members at the Kansas City, Wichita and Salina campuses. During FY18, our office completed the renewal of 1,834 volunteer faculty appointments. We also worked closely with the School of Medicine to process nearly 500 new volunteer appointments of affiliates at Children’s Mercy Hospital. Further, Faculty Affairs has started working with a large multi-departmental team to begin preparations for the transition to the Workday System.

**FACULTY AFFAIRS**

- New faculty hires: 159
- Received promotion and tenure: 88
- New emeritus appointments: 12
- New distinguished professors: 4

### FACULTY BY CAMPUS

- Wichita: 28%
- Salina: 2%
- Kansas City: 70%
ASCEND

Achieving Successful Careers Exploring New Directions (ASCEND) is a career development program that is managed by Career and Professional Affairs and co-sponsored by the Office of Postdoctoral Affairs and Graduate Studies. The primary goal of ASCEND is to provide graduate students and postdoctoral scholars an opportunity to explore diverse career paths and develop skills to successfully transition into a profession that meets each of their unique interests and abilities. In FY18, ASCEND offered a wide-ranging series of career readiness, career exploration and skill building workshops, based on feedback from students and trainees, potential employers and the ASCEND advisory group.

FACULTY & LEARNER DEVELOPMENT

Career and Professional Affairs offered several professional development opportunities for both faculty and learners in FY18. These workshops were developed with feedback from faculty and learners at all levels across KUMC, as well as internal and external advisors. For FY19, we will roll out a robust and comprehensive list of workshops for these audiences ranging from developing an effective elevator pitch to leveraging your strengths as a learner or as a faculty member. We continue to coordinate and oversee the Campus-Wide Leadership Series, which in spring 2018, featured six speakers from the Kansas City area and beyond who shared their unique leadership journey with an audience of KUMC faculty, learners and staff.

Services Offered by Career & Professional Affairs:

- Provide support for faculty (paid and volunteer) appointments, the promotion and tenure process, sabbaticals, emeritus appointments, etc.
- Manage, process and house faculty paperwork and records
- Coordinate the Chancellor's Distinguished Teaching Awards, the Chancellor's Club Teaching Professorship and the Glendon G. Cox Leadership Award
- Manage and coordinate the ASCEND program
- Develop and implement learner development opportunities
- Develop and implement faculty development opportunities
- Manage and coordinate the Campus-Wide Leadership Series
- Provide one-on-one and small group career development opportunities (e.g., mock interview practice, career development workshops by request)
KUMC Counseling and Educational Support Services is constantly improving the quality and scope of services provided to enhance the professional and personal success of learners, including students, residents and fellows. Our department consists of educational support, writing, psychological counseling and psychiatric services for students and residents. Our department strives to embrace diversity in all its forms; working to build an inclusive community that fosters an open, enlightened and productive environment.

**TOP 3 CLIENT CONCERNS:**
**Psychological & Psychiatric Services**
1. Dysfunctional stress, depression or anxiety
2. Relationship/communication problems
3. Dysfunctional eating, drinking or addictive behaviors

**TOP 3 CLIENT CONCERNS:**
**Educational Support & Writing Services**
1. Study efficiency and time management
2. Test taking skill development and effectiveness
3. Writing success - technical, research and CV/resume

<table>
<thead>
<tr>
<th>Individual Appointments</th>
<th>Group Appointments</th>
<th>Presentations and Lectures</th>
<th>Students and Residents Attended</th>
</tr>
</thead>
<tbody>
<tr>
<td>6,417</td>
<td>348</td>
<td>184</td>
<td>53.6%</td>
</tr>
</tbody>
</table>
CLIENTS SERVED

INDIVIDUAL APPOINTMENTS

CLIENTS BY SCHOOL

Educational Support & Writing 47%
Counseling & Psychiatry 53%

SHP 18%
SON 21%
SOM 61%
FINANCIAL aid

The Student Financial Aid (SFA) office processes scholarships, grants, loans and work-study funds so that students can afford their education and living expenses. Additionally, we counsel students on their various financial options so they can make informed decisions for their short-term and long-term financial health.

In 2017-18, the KU Endowment Association, in conjunction with the Lawrence Student Financial Aid Office, purchased a new scholarship administration software. This platform is particularly effective at pinpointing groups of eligible students for various scholarships we offer. SFA collaborated with a variety of offices at both campuses to integrate the software and partnered with the School of Health Professions to pioneer the process on our campus.

This was the last year that the Perkins Loan program was available to undergraduate students. (The program expired for graduate and professional students after spring 2017.) We teamed up with the KUMC Student Financial Accounting Office and increased the total number of undergraduate students we awarded as well as the amount awarded per student. Many KU Med students qualify for Perkins Loan Cancellation through their subsequent full-time employment as a nurse, respiratory therapist or clinical lab technician.

MORE THAN

$66,000,000
IN FINANCIAL AID GIVEN

$5.8 million to undergraduates
$43 million to medical students
$17.2 million to graduate students
PRESENTATIONS:
Each year, SFA conducts dozens of presentations to prospective and current students regarding the aid options for their degree program. Additionally, we present financial literacy sessions on budgeting, loan repayment and other topics that promote personal financial skills. For 2017-2018 we partnered with experts in other fields to provide some new presentations:

• We hosted Veronica Hererra from the credit bureau Experian to explain The Positive Role of Credit and Credit Reporting in your Life. This session explored the activities that positively and negatively impact a person’s credit score and dispelled some myths about those activities.

• Boone Bradley from the University of Kansas School of Business presented on Investing and Money Management. His presentation explored the various ways people can begin to build lifelong wealth.

• Dr. Yano Procopio from Counseling and Educational Support explored the topic of Marriage and Money. He outlined why the topic of finances is a source of anxiety and stress among couples and how to create a space to discuss the topic constructively.
OFFICE OF POSTDOCTORAL AFFAIRS &
graduate studies

GRADUATE STUDIES

The Office of Graduate Studies provides guidance and support for the 50+ master’s, PhD, clinical doctorate and graduate certificate programs offered at KUMC. Over 1,100 students and 630 faculty are associated directly with these graduate programs. Graduate Studies provides oversight for these programs through the Graduate Council with faculty representation from each department offering a graduate program(s). Graduate Studies also works closely with the Graduate Student Council (GSC).

ETD/THESIS/DISSERTATION: Graduate Studies has offered six Electronic Thesis and Dissertation (ETD) workshops since fall 2015. These workshops support and prepare students for their graduate writing projects required for fulfillment of their degree requirements. In total, 56 theses or dissertations were added to KUMC’s body of research in the 2017-2018 academic year.

SRF: Graduate Studies supports student leadership to organize the Student Research Forum (SRF). For the 40th anniversary of SRF, students welcomed Nobel Laureate, Dr. Mario Capecchi, PhD, as the A.L. Chapman Keynote Research Lecturer. The auditorium was full for his lecture with students, faculty and staff eager to learn from the world-renowned researcher. The 2018 SRF also featured presentations from students in the School of Health Professions, School of Medicine and School of Nursing. In total, there were 71 oral presentations, 82 poster presentations and 22 3-Minute Thesis presentations. The SRF Banquet provided the opportunity to recognize top presenters with 51 awards. A few award winners will present in Topeka to Kansas state legislators and the larger community during the Capitol Graduate Research Summit in February 2019.

ADMISSIONS APPLICATIONS: Graduate Studies processed 529 applications on behalf of KUMC graduate programs. Among those applications were 49 international students and 229 Kansas state residents.
POSTDOC AND RPF

Postdoctoral Scholars play a critical role in the research conducted at KUMC. The Office of Postdoctoral Affairs (OPA) supports the 75+ scholars appointed at KUMC through professional development programming and an advocacy council. OPA advocates for the postdoctoral community through the Postdoctoral Advisory Council, with representation of campus leadership and postdoctoral scholars. This Council is influential in passing policies and establishing procedures to enhance the workplace environment for postdoctoral scholars. OPA also works closely with the KUMC Postdoctoral Association (KPA).

In September, we celebrated the annual National Postdoctoral Appreciation Week. The activities concluded with the annual Postdoc Appreciation Lunch.

OPA provided support for KPA leaders to attend the National Postdoctoral Association (NPA) Annual Conference in Cleveland, OH in April.

The 9th annual Resident, Postdoc and Fellow Research Forum occurred on May 2nd-4th. The forum featured special guest speaker Jerry Menikoff, PhD, from the US Department of Health and Human Services’ Office for Human Research Protections. RPF was pleased to have 64 residents, 4 pharmacy residents, 25 clinical fellows and 15 postdoctoral scholars present their research. There were 28 oral presentations and 80 poster presentations.

IGPBS

The Interdisciplinary Graduate Program in Biomedical Sciences (IGPBS) is an intensive first year course of study for students pursuing their PhD degree in biomedical sciences. On average, 15 students complete the one-year program and then join one of the participating academic departments to complete their PhD degree in the department’s discipline. The departments represented are Anatomy & Cell Biology; Biochemistry & Molecular Biology; Cancer Biology; Microbiology, Molecular Genetics & Immunology; Molecular & Integrative Physiology; Neuroscience; Pathology & Laboratory Medicine; and Pharmacology, Toxicology & Therapeutics.

Each year, IGPBS students are nominated for the prestigious Madison & Lila Self Graduate Fellowship Program open to selected disciplines on the Lawrence and KUMC campuses. Self Fellows are selected for their vision, career goals and achievements. The fellowship provides mentoring and career development opportunities in preparation for future leadership roles. After an intensive interview process, students awarded a Self Fellowship receive annual support through appointment as a graduate research assistant for the four years of the fellowship program along with coverage of tuition and fees during this period. The total value of the four-year doctoral fellowship exceeds $175,000. IGPBS students are well represented in this fellowship program, holding 9 of the 39 current Self Fellowships.
INTERNATIONAL programs

KUMC Office of International Programs (OIP) is committed to developing relationships that promote Global Health educational opportunities and training for our students, residents and faculty. OIP focuses on reciprocal exchanges that are beneficial to our partners, communities, educational systems, patients and countries. Through partner engagement, we believe that we are training health care providers to be explorers who search for answers through diverse lenses in order to bring innovation into the educational and patient care paradigms.

As the number of students who choose to participate in an International Educational Experience have grown, the Office of International Programs (OIP) has shifted into high gear to find new and more inspiring sites for those experiences. A new reciprocal relationship with Dr. Dhally Menda and the Churches Health Association of Zambia (CHAZ) led to a visit to KUMC from a delegation of CHAZ leaders and a new site for the January 2018 School of Nursing population health course international educational experience – the rural St. Paul’s Mission Hospital in far northwestern Kashikishi, Zambia. Our nursing students were the first American students ever to visit St. Paul’s. OIP transformed an unmet need for structured summer international experiences into new opportunities with innovative programs in Santarém, Brazil (with new partner Amizade) and Santiago de Compostela, Spain with faculty leader Dr. Maria Alonso Luaces. Our new Spain and Brazil programs are open to students from the School of Health Professions, the School of Medicine and the School of Nursing, encouraging cross-program collaboration. A KUMC-Kansas State University partnership with Dr. Francisco Mendez
Puac in San Pedro La Laguna, Guatemala, resulted in a new site for 20 first-year medical students to learn about global health as well as a new reciprocal source for collaboration and faculty and resident development.

With the expansion of the International Educational Experience (IEE), OIP’s Inbound Programs have seen a shift and the emergence of more opportunities for reciprocity. Along with hosting Dr. Menda and the delegation from Zambia, delegations from Ghana and Japan also visited the campus during the reporting period. Through these new and existing partnerships, we continued to see interest in the development of Special Programs for observerships and research, which brought a total of 42 participants in FY 2018 from countries such as Ghana, Peru, China, India, United Kingdom (UK), Romania and Mexico. Internationals in these programs shared their expertise and backgrounds to the KUMC community through presentations, meetings and other engagements. These events helped to connect researchers from the UK and KUMC as well as set up reciprocal educational exchange opportunities with Ghana and Peru. As these connections are made and evolve, it sets the path toward future collaborations and expanding the dialogue and initiatives in global health.

Funding was awarded to 100% of all IEE participants

27% of all residents received financial support from OIP for their IEE’s
Kirmayer Fitness Center (KFC) is the source of recreation, wellness and fitness for the KU community and beyond. The sole purpose of KFC is to provide students, faculty and staff with value-based programs and services in an all-inclusive environment. Over the past year, KFC’s major initiatives capitalized on the expertise and wisdom of our patrons and staff. We restructured a number of programs; our small group metabolic training program was restructured to include a larger focus on strength training and anaerobic capacity, adding even more value for the participants. We also expanded our group fitness class schedule to include heart rate training classes and a larger quantity of live and virtual instructor led classes. We are continuing to see an increase in A Healthy U Employee Wellness yoga classes, which saw a 9% participation increase in FY18. Also, new this year, we added student pricing for personal training, which produced a 250% increase in sessions purchased. Overall, the facility saw a 19% increase in the total number of members in FY18.

Kirmayer Fitness Center is continually making strides in facility improvements; both our gymnasium, racquet ball and squash floors were resurfaced. Wexer Virtual Fitness On Demand was expanded to include a variety of Les Mills Virtual classes, which provides patrons with even more group fitness options outside of regularly scheduled classes. Our strength circuit machines were replaced with the Technogym Selection Pro machines, a much more user friendly circuit line. This line is equipped with the technology to track repetitions, speed of repetitions and range of motion of the user. We also expanded...
our cardio machine selection by adding two, top-of-the-line NuSteps and a second stepmill. Overall, Kirmayer Fitness Center continually strives to provide value-based wellness services that align with the ever-growing needs of the KU community and beyond.

35% increase in intramural sport participation
16% increase in student facility usage
9% increase in Healthy U Yoga participation
OFFICE OF THE registrar

Our primary goal is to support the academic mission of the university by providing outstanding service to students, faculty, staff and our external customers. We are utilizing a strengths-based, teamwork approach to fulfill our mission. Our primary areas of responsibility include admissions processing, academic transcript and diploma production, student records maintenance, graduation processing, enrollment and degree verifications, veterans’ certifications, course scheduling and catalog maintenance.

Partnered with faculty from the School of Health Professions to create two new joint KUMC/Edwards programs – Health Information Management minor and the Post-baccalaureate in Health Sciences.

Celebrated our veterans by handing out birthday cake for each military branch birthday.

Partnered with Student Life and hosted a Veteran’s Networking Luncheon with over 50 attendees.

“Excellent service!”

“They were prompt and very helpful!”

“I am very impressed with them.”
2,314 admissions applications processed
3,122 transcripts processed
1,060 enrollment/degree verifications
786 degrees posted
STUDENT
health

SPACE: Our free-standing space has been open to students for almost 20 years. Although we made necessary revisions to our clinic to accommodate electronic medical records in 2012, we had not updated office, lab or immunization areas since opening. We are currently undergoing a refresh to modernize and make our space inviting to students.

HEALTH: Health care is transforming from an illness-focused approach to a preventive model. In order to meet the needs of our students, we are continually looking for ways to improve our services by coordinating and collaborating with various departments and campus experts.

- Jennifer Blanck, Nurse Manager, is completing the Primary Care RN certificate offered through the University of North Carolina. This unique program provides additional education on phone triaging, outpatient care management and the financial considerations of billing and coding.
- We have continued to partner with Kirmayer Fitness Center and the Department of Counseling and Education on a holistic weight management program for students.
- Stephanie Jernigan has completed motivational interviewing and nutritional conferences through Mayo Clinic.
- We are partnering with the Department of Dietetics and Nutrition to hire a registered dietician (RD). The RD will be offering individual and group counseling for students.
- We are also collaborating with Dr. Katie Siengsukon who is examining the impact of health coaching on changing lifestyle behaviors in graduate students.

CARE: Our electronic medical system is designed with a portal so that students can check immunizations, lab results and messages 24/7. With our messaging system, questions about care and medications can be answered throughout the day in a way that works for busy students.
Skin health continues to be a priority with the annual Dermascan and dermatology event held every spring.
The office of Student Life engages KUMC students in personal and professional development opportunities on campus and in the community. With programs throughout the year from Hawk Week to Commencement, we strive to engage students in an interprofessional atmosphere outside of the classroom.

We started the year in high gear with our annual community service days during medical student orientation week and during Hawk Week, but for the first time evaluated what the return was to Wyandotte County and the State of Kansas. In FY18 we had 319 new students volunteer with 12 Wyandotte agencies for 1,276 hours in their first days on campus. Nationally, an hour of service is given the value of $24.69 which comes out to $31,504.44 in value of work performed by our incoming students. Once again, we participated in Christmas in October in collaboration with TUKHS and Rosedale Development Association and helped develop the University’s first community open house. We also co-sponsored a service day in honor of Dr. Martin Luther King Jr. at Synergy Services in Kansas City, Kansas.

Program attendance has grown significantly over the past five years, surpassing 10,000 students for the third time with a record breaking yearly attendance of 15,431. While mainstays like Hawk
Week events, our Valentine’s Day Pancake Breakfast and the Spring Picnic at the end of the year continue to show big numbers, we were able to add to our already existing programs by expanding stress relief events and holding our first Mental Health Week.

Student Governing Council (SGC) continues to work hard to be the voice of students on our campus. In FY18, SGC allocated over $16,500 to student organizations for campus events and organization meetings and nearly $24,000 to individual students in travel grants. SGC continues to support the annual Student Survey with incentives for students who participate. In FY18 we surpassed the goal of a 50% return rate for on-campus students which we have sustained since FY13 by hitting 52%. The student government continues to use the survey to work directly with areas across campus to improve the student experience at KUMC.
NOTABLE accomplishments

Ryan Gove, Director of Student Life, was awarded the NASPA Region IV-West Diversity and Inclusion Award.

Marla Herron served as the conference co-chair for the Kansas Student Affairs Conference in Wichita.

Robert Klein was named as one of Ingram Magazine’s 2018 Icons of Education.

Carrie Scala was admitted to the doctoral program in higher education at the University of Kansas.

Dr. Larry Long presented at the annual meeting of the Association of University and College Counseling Center Directors on “HIRED! (Now What?) Strategies to help staff advance in collegiate counseling service” and “Using telehealth counseling and technology assisted resources to enhance direct services and connect with more students.”

Dr. Larry Long co-presented at the annual meeting of the American College Health Association on “Leveraging E-Health in College Health.”
In fall 2017, Dr. Simari, Dr. Klein, Dr. Chen and Kimberly Connelly attended the US-China Summit on Health for the re-signing of the Memorandum of Understanding continuing the Sino-US Advanced Healthcare Professional Exchange Program.

This was the second straight year that a KUMC student was selected to receive a Fulbright U.S. Student grant. Abbey Elsbernd spent the 2017-2018 academic year conducting research in Denmark which resulted in her being an author on 5 publications.

In July 2017, Irina Aris and Kimberly Connelly presented at the AAHC Senior Administrative/Fiscal Officers 2017 Annual Meeting; their presentation was “Developing the Sino- US (Kansas) Advanced Healthcare Professional Exchange Program with China’s Ministry of Health.”
DEPARTMENT listing

Vice Chancellor's Office 913.588.4698
Academic Accommodations 913.945.7035
Career & Professional Affairs 913.588.1381
Counseling & Educational Support 913.588.6580
Financial Aid 913.588.5170
Postdoctoral Affairs & Graduate Studies 913.588.2719
International Programs 913.588.1480
Kirmayer Fitness Center 913.588.1532
Office of the Registrar 913.588.7055
Student Health 913.588.1941
Student Life 913.588.6681
OASA MISSION statement

Provide quality and comprehensive services to meet the needs of our community.

Report Design: Janelle Sweeney
Photos: HEB03, Courtesy of KUMC Office of Communications (Table of Contents); Robert Klein, Man of Merit, 2013-14, Courtesy of Kelsey Kimberlin (p. 1); Undergrad studying in Murphy hall, Courtesy of Tim Seley copyright 2014 KU Marketing Communications (p.2); Financial Aid, Courtesy of Janelle Sweeney/KUMC Office of Academic and Student Affairs (p.8); MOU Signing/Poster Presentations, Courtesy of KUMC International Programs (p. 13); Kirmayer Yoga, Courtesy of Janelle Sweeney/KUMC Office of Academic and Student Affairs (p. 15); 2015 Graduation, Commencement, Courtesy of Meg Kumin copyright 2015 The University of Kansas, Office of Public Affairs, Marketing Communications (p.16-17); 2018 Dermascan, Courtesy of Janelle Sweeney/KUMC Office of Academic and Student Affairs (p.19); 2018 Student Awards, Courtesy of Janelle Sweeney/KUMC Office of Academic and Student Affairs (p.20); MOU Signing, Courtesy of KUMC International Programs (p. 22); HEB02, Courtesy of KUMC Office of Communications (p. 23).
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